

Maintenance Guidelines

Lasting beauty of your floor can be achieved through proper care and regular maintenance. Failure to follow these guidelines can void your warranty. Visit www.opusfloors.ca to get more maintenance information.





NATURAL OIL MAINTENANCE

Read before installation

Humidity

In order for hardwood floor to perform properly, the installed area must have the relative humidity maintained between a range of 30% to 55%. Under no circumstances is the relative humidity levels for this product to fall below 30%. This will ensure the product will perform properly and maintain its warranty. It is the responsibility of the installer, to ensure that the moisture content of the new Opus hardwood is between 6 and 8% and the subfloor must be within 3% of the moisture content of the new Opus hardwood floor.

Acclimatization

All wood products must acclimate in your home before installation begins.

The subfloor should be ideally within 2% moisture of the hardwood.



Natural Oil Finish

Some of Opus Floors hardwoods are finished with Osmo natural Oil that is cured into the floors during the manufacturing. For this reason, they must be maintained differently than polyurethane or aluminum-oxide finished floors. First and foremost Osmo oil products are the ONLY cleaning products approved for use when cleaning a Osmo natural oiled Opus floor. Products containing alcohol are not approved for use when cleaning Osmo natural Oil finished hardwood. The reason for this is very simple, standard cleaning products use alcohol as a drying agent to speed up evaporation after application. Alcohol, by its chemical nature, will break down waxes and oils, and damage your Opus Oil Floors.









After initial installation; sweep, vacuum, dust mop or damp mop (never wet) the new hardwood flooring to remove all loose dirt and grit.

- Protect all products from direct sunlight and the direct flow of heat from hot air registers, radiators and other appliances, as these conditions can cause discolouration and/or damage your floor.
- DO NOT use the beater bar attachment on vacuums.
- DO NOT permit standing water.
- Opus does not recommend the use of under cushion, mats or rugs with rubber or latex backing as they may cause permanent discolouration.

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Prevention

The single greatest cause of damage to any flooring or floor finish is abrasion from dirt and grit.

Wherever possible, use walk off mats at entrances and doorways. Always use non-staining floor protectors under heavy furniture, chairs, and tables. Felt pad protectors are best. Always use chair mats under rolling chairs or where heavy abrasion may occur.

If you are not sure about care or maintenance of your new floor, please contact your Opus Floors Retailer or Opus Floors.

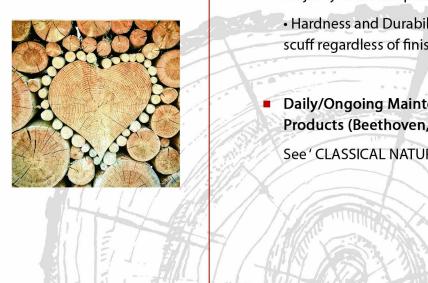
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Important Things you need to know about hardwood.

• Character of wood: Wood is a natural product and like organic materials, it has character and quirks. It is important to have realistic expectations about how any wood will look and perform. The actual product will never look exactly the same as showroom samples, as every board is naturally different.







- Appearance: With the exception of Walnut, which fades, the majority of wood species naturally darken with age.
- · Hardness and Durability: All wood species scratch, dent and scuff regardless of finish warranties.

 Daily/Ongoing Maintenance for Classical Natural Oil Products (Beethoven, Liszt and Mozart)

See 'CLASSICAL NATURAL OIL PART 2