

*Creek Series*  
UV Oil  
Maintenance Guidelines

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### **Maintenance Guidelines**

Lasting beauty of your floor can be achieved through proper care and regular maintenance. Failure to follow these guidelines can void your warranty. Visit [www.opusfloors.ca](http://www.opusfloors.ca) to get more maintenance information.



## UV OIL MAINTENANCE

### Read before installation

I

#### ■ Humidity

In order for hardwood floor to perform properly, the installed area must have the relative humidity maintained between a range of 30% to 55%. Under no circumstances is the relative humidity levels for this product to fall below 30%. This will ensure the product will perform properly and maintain its warranty. It is the responsibility of the installer, to ensure that the moisture content of the new Opus hardwood is between 6 and 8% and the subfloor must be within 3% of the moisture content of the new Opus hardwood floor.

#### ■ Acclimatization

All wood products must acclimate in your home before installation begins.

The subfloor should be ideally within 2% moisture of the hardwood.

II

#### ■ UV Oil Finish

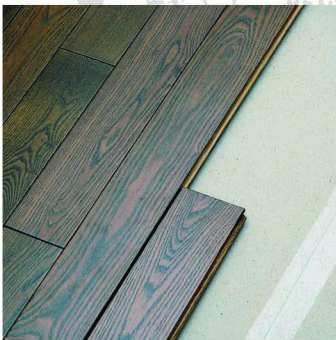
Some of Opus Floors hardwoods are finished with Woca UV Oil that is cured into the floors during the manufacturing. For this reason, they must be maintained differently than polyurethane or aluminum-oxide finished floors. First and foremost Woca oil products are the ONLY cleaning products approved for use when cleaning a Woca UV oiled Opus floor. Products containing alcohol are not approved for use when cleaning Woca UV Oil finished hardwood. The reason for this is very simple, standard cleaning products use alcohol as a drying agent to speed up evaporation after application. Alcohol, by its chemical nature, will break down waxes and oils, and damage your Opus Oil Floors.

### III

#### ■ After Installation

After initial installation; sweep, vacuum, dust mop or damp mop (never wet) the new hardwood flooring to remove all loose dirt and grit.

- Protect all products from direct sunlight and the direct flow of heat from hot air registers, radiators and other appliances, as these conditions can cause discolouration and/or damage your floor.
- **DO NOT** use the beater bar attachment on vacuums.
- **DO NOT** permit standing water.
- Opus does not recommend the use of under cushion, mats or rugs with rubber or latex backing as they may cause permanent discolouration.



### IV

#### ■ Prevention

The single greatest cause of damage to any flooring or floor finish is abrasion from dirt and grit.

Wherever possible, use walk off mats at entrances and doorways. Always use non-staining floor protectors under heavy furniture, chairs, and tables. Felt pad protectors are best. Always use chair mats under rolling chairs or where heavy abrasion may occur.

If you are not sure about care or maintenance of your new floor, please contact your Opus Floors Retailer or Opus Floors.

### V

#### ■ Important Things you need to know about hardwood.

- Character of wood: Wood is a natural product and like organic materials, it has character and quirks. It is important to have realistic expectations about how any wood will look and perform. The actual product will never look exactly the same as showroom samples, as every board is naturally different.



- Appearance: With the exception of Walnut, which fades, the majority of wood species naturally darken with age.
- Hardness and Durability: All wood species scratch, dent and scuff regardless of finish warranties.

## VI

### ■ Daily/Ongoing Maintenance for Creek UV Oil Products (Angel,Whitestone)

Please follow the guidelines listed below for maintenance and warranty information. Woca care products must be used for maintenance as they are compatible with the factory applied surface finish:

UV Oil finish have a similar finish to a mat varnish since both are hardened under UV lights. Eventually the surface coating will wear down. With a UV Oil finish, you must use the recommended maintenance products to provide ongoing protection to the floor surface. Here are the 3 products you need to use to take care of your Creek series Whitestone and Angel UV Oil finish.



Woca Soap  
Natural/White  
2.5L



Woca  
WOOD  
Cleaner 1L



Woca  
Maintenance  
Gel 200ML

#### 1. Immediately After Installation

Woca soap should be used to clean your floor after installation. This will help to remove dust, grit, dirt etc. Dry mopping along with the soap will also be necessary for future cleaning. This comes in 2.5 Litre can which covers 250-300m<sup>2</sup>. This can be applied simply using a rectangular/square cotton cover mop or a mop and bucket. If the flooring has gotten dirty during renovation a coat of maintenance gel may be required, please use Woca Wood Cleaner the day before the Maintenance gel is first applied.

N.B. Woca Wood Cleaner is a high strength intensive cleaner

and is not for general/regular cleaning.

It should only be used as outlined above and as per step 3 below.

## 2. Ongoing Cleaning&Care

Ongoing regular cleaning should be carried out as needed using Woca Soap as outlined in step 1. Higher traffic areas e.g hallways, kitchen areas will require more frequent cleaning. White/Grey tone floors will require more frequent care.

## 3. Re-oiling&Restoring your floor

The UV Hardened Oil finish will have a similar lifespan to a varnished/lacquered floor. When the floor needs to be re-oiled, the floor should be first washed with Woca Wood Cleaner. A buffing machine with a white pad can be used for more stubborn marks/stains.

The following day a coat of Woca Maintenance gel is then applied by buffing machine and white pad. It takes 1 week for the gel to fully harden. After 1 week, please follow step 2 recommendations above for ongoing cleaning and care of your floor.

Please see the reverse of each Woca product for full usage instruction.

For natural oaks and darker wood floors, use natural finish products.

For white/grey tone floors, use white finish products.

Failure to follow the recommended maintenance procedure will nullify all warranties.

