



## **CARE & MAINTENANCE GUIDE - ENGINEERED HARDWOOD**

Congratulations on your new Montserrat Engineered Hardwood Floors! Protect your investment by following these simple steps to keep your floors looking its best for years to come.

This flooring is intended for indoor use only. It is important to maintain a stable home environment year round by keeping temperatures between 60° to 80° F and relative humidity between 35% to 60%. The use of a humidifier or dehumidifier may be required to maintain these conditions.

### **GENERAL MAINTENANCE**

- It is very important to clean up spills immediately. Liquid / moisture and wood do not mix.
- Vacuum, sweep, or dust floors weekly using standard cleaning equipment. Do not use treated dust mops, abrasive scrubbing tools, vacuums with a beater bar, and electric brooms with hard plastic bottoms without padding.
- For heavier duty cleaning, use a microfiber mop with clean water or a neutral pH-based cleaner specifically designed for hardwood floors. We recommend BONA Hardwood Floor Cleaner, however, it is important to check the manufacturer guidelines of the product to ensure that the product is compatible with the finish of your flooring. Do not use harsh cleaners or chemicals on your flooring. Do not use wet mops, sponge-mops, or steam mops.

### **PREVENTATIVE MAINTENANCE**

This flooring is subject to small impressions and scratches from sharp objects. Please take the following precautions to minimize any effect.

- Place mats at entrances to keep dirt and grit off of your vinyl floor. We also recommend placing mats at heavy pivot locations, such as in front of your kitchen sink and stove. Do not use latex or rubber-backed mats that may cause discoloration.
- Use felt protectors for furniture to reduce denting. The heavier the item, the wider the felt protector needed. Rolling, ball type casters (such as those on office chairs) can damage the floor. However, wide, non-staining castors at least 2" in diameter are preferred.
- When moving heavy furniture or appliances, use felt padded furniture sliders made for hardwood floors. If you do not have these, place a sheet of masonite or plywood under the piece being moved to distribute the weight and reduce denting or scratching. For light pieces, use a clean blanket or towel under the piece to be moved.

Hardwood floors are a natural product and exposure to sunlight will likely cause changes in color and tone as the wood ages. This is a normal occurrence and to be expected. Avoid excessive exposure to direct sunlight and heat.

- It is best practice to close your blinds or drapes during peak sunlight hours.

## MONTSERRAT CARE & MAINTENANCE GUIDE - ENGINEERED HARDWOOD

For more information or questions about this product, please contact your Montserrat Floors dealer.

- Large covered areas may eventually look lighter than areas that have been exposed to sunlight. Rotating positioning of your furniture and rugs can help reduce the effects.